

Billing Office:

Reception

In-Patient Billing:

Insurance Scheme:

The hospital works closely with local and international insurance companies to facilitate the admission, treatment and discharge of patients covered by insurance schemes including BUPA International, Strategis Healthcare, Jubilee Insurance, Britam Insurance, Sanlam Insurance, axa ppp Healthcare, CIGNA, AETNA, Allianz Health Insurance, GA Health Insurance, APA, UAP, Healix International, International SOS, MSO and GMC Henner, SOS Euro Centre, and Assembe.

All Patients need to collect their daily interim bills from In-Patient billing counter to know their updated bills.

All International insurance members are offered credits facility with direct payment or guarantee of payment (GOP) from their insurance company.

Cash Paying:

For cash payments, deposits are taken upon admission. These amounts are provided at the Admissions counter. Timely cash collections are adhered to, so that bills can be settled at the time of discharge.

For any information on the process, to submit GOP, or a complete list of insurance companies, please contact the In-Patient Billing Manager:

Tel: +255 22 211 5151/53 (Ext. 6020)

+255 686 364 540

E-mail: Send a message

Overseas Patients

Overseas patients seeking treatment at the Aga Khan Hospital, Mwanza may contact In-Patient Billing Department:

Assistant Manager Billing Department

Tel: +255 22 211 5151/53 (Ext. 4035)

+255 686 364 540

E-mail: Send a message